



### **OPERATION SITE**

Viale Delle Industrie, 24  
20049 - Settala (MI)

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MAIL: [info@ooforwarding.com](mailto:info@ooforwarding.com)

WEB: [www.ooforwarding.com](http://www.ooforwarding.com)

### **FINANCIAL SITE**

Viale Andrea Doria, 44  
20124 – Milano (MI)

VAT NUMBER: 11542970964



# 1 O&O Italy main service

## AIRFREIGHT



- Regular consolidations with dedicated allotments
- Rates agreement with 1st 2nd and 3rd class Airlines
- Dangerous goods Handling
- Charter transportation
- Product expertizes transportations

## SEAFREIGHT



- Seafreight shipments from and to Worldwide
- FCL and LCL shipments
- Multimodal Transportations
- Dedicated Procurement to rates negotiation
- Carrier selection and service improvement
- Dedicated groupage service from and to Italy
- Out of gauge transportations

## ROADFREIGHT



- Customer assistance (CMR and DDT documents )
- Incoterms 2020
- Track and Trace tools
- FTL (Full Truck Load) and LTL (Less Truck Load) transportations

## FASHION



- Ocean freight, Air freight, Rail, Road
- Door-to-door
- Goh and Flat
- High value garments

## FOOD



- Temperature controlled +2+8
- Dedicated storage
- Worldwide solutions

## PHARMA



- Dedicated Services
- Expertise staff Air & Sea
- Regular staff training

## INDUSTRIAL PROJECTS



- Operational scheme and methods
- Specialized equipment/exception all transport
- From early works to project ends



# 2 O&O Italy main service

FASHION



## Dedicated cage for high value goods



- The performance of our client solutions is based on our experience, a worldwide integrated network.
- Galvanized tubular steel structure and certified panels





## Our commitment: Secure Logistic

- Highly skilled teams of professionals
- Understanding of global problem-solving
- Implementation of customized processes
- Track and trace visibility at every stage of the supply chain

## Technical Specifications

- GPS/GPRS antennas, keyboard driver identification, panic/safely button, anti-jammer, microphone for silent listening, battery disconnection alarm, loading door opening control

# SECURE TRANSPORTATIONS



# PERISHABLE



## An export in food logistics

- Perishable and frozen products are subject to strict food safety regulations and require a seamless logistics planning at every step in the chain

## Our Expertise is based on:

- A network of professionals trained in the applicable regulations
- A partnership with the most competitive freight companies
- Platforms in key areas around the world



# Shipping Perishable Products

O&O adapts his solution for all types of temperature-controlled products, positive and negative



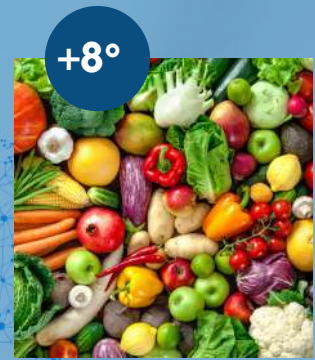
+4°

FRESH PRODUCTS,  
MEAT, DAIRY,  
COLD CUTS



+4°

SEAFOOD



+8°

FRUIT AND  
VEGETABLES



+16°

PASTRY PRODUCTS,  
WINE, CHOCOLATE,  
FOODSTUFF

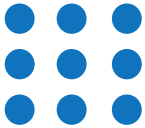


-25°

FROZEN  
PRODUCTS

Solutions adapted to all  
types of products  
transported

Under negative or  
positive controlled  
temperature



## Quality controls:

- Labeling
  - Specific packaging
  - Use of dry ice/green ice
  - Use the carbohydrate ice whose primary function is heat regulation at a defined temperature
  - use of data logger
- Visual inspections, qualitative and quantitative checks
  - Control temperature at receipt
  - datalogger

## PRESERVATION AND PROTECTION OF THE GOODS





# FOOD TEMPERATURE CONTROLLED



# HEALTHCARE

## Pharmaceutical products



### Development:

- Strengthen our position in USA, Asia and Indian markets
- Implement hubs to develop our warehousing capability
- External acquisition
- Aid & relief projects to support pharma



## Quality

- Deployment innovative track and trace tools under temperature controlled
- Implementation of O&O Sensor solutions
- Creation of Decision Management platform to buy and sell at the best prices
- Competences centers set up
- Pharma dedicated solutions (packaging, 7/7/24, ocean consol services. (15/25 & 2/8°)

## Innovation / Tools

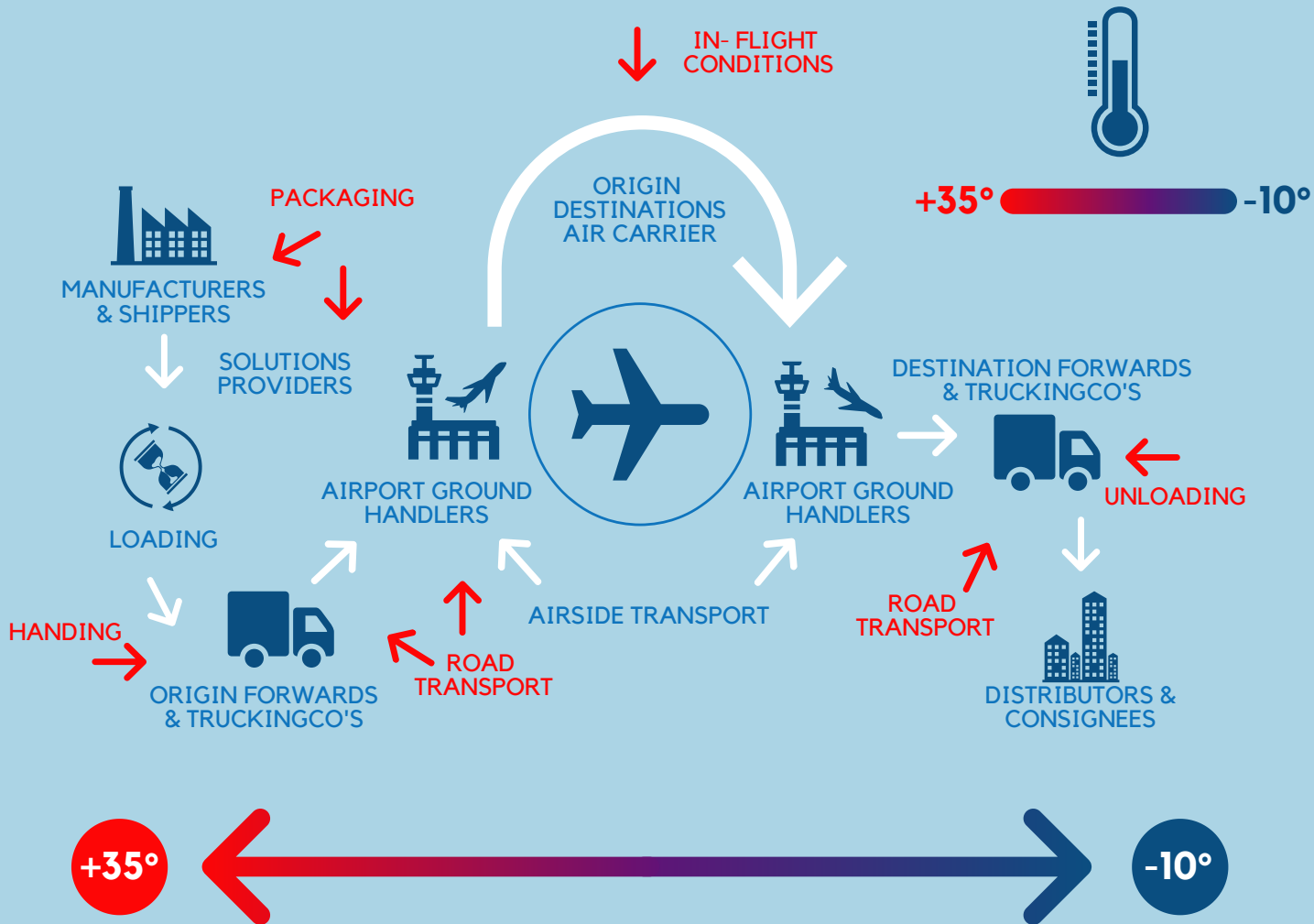
- Deployment of Quality Standards all over the world
- Staff Training to reinforce our healthcare expert resources
- Qualified & Audited subcontractors



## Temperature controlled compliance

- In live with GDP guidelines, O&O designs together with their clients transport plans and sets up the related SOP for each applicable trade lane:
- Analysing Air+Road lanes
- Assessing and selecting "best-in-class" carriers and other 3rd parties
- Analysing risk locally and establishing continuity plans
- Defining the appropriate controlled temperature model: " active cool" and/ or "passive cool", temperature sensor types, etc.
- Managing deviations records, investigations and corrective and preventative measures





**CERTIFICATE OF CONFORMITY**  
**FOR QUALITY MANAGEMENT SYSTEM**  
**PER IL SISTEMA DI GESTIONE DELLA QUALITÀ**

Certificate No	AQS/O/68242021
Name of Company /Rilasciato a:	<b>O &amp; O FORWARDING S.r.l.</b> P.IVA: IT11542970964
Address/Indirizzo:	Sede legale: Viale Andrea Doria, 44, Milano 20124 - MI - Italia Sede operativa: Viale delle Industrie, 24, Settala 20090 - MI - Italia.
Standard / Norma:	<b>EN-ISO 9001:2015</b>

Concerning the following for services / È conforme ai requisiti, per il seguente campo applicativo:

National and international transport and deliveries.

Trasporti e spedizioni nazionali e internazionali.

En Section / Settori EA: 31.

**Validity of the Certificate / Validità del certificato.**

First Issue/Prima emissione	The first maintenance within	The second maintenance within	Expiry date/Data di scadenza
15/04/2021	15/04/2022	15/04/2023	14/04/2024

The validity of the certificate is subject to respect for the conditions established in the AQSCERT Regulation. The validity of the certificate is subordinate to periodic surveillance and to control reassessment at 3-year intervals. To check the validity of the certificate on the website [www.aqscert.org](http://www.aqscert.org), in section "MY CERTIFICATE", please enter the name of the company and the number of the certificate.

La validità del certificato è soggetta alle norme stabilite nei regolamenti AQSCERT. La validità del certificato è subordinata alla manutenzione periodica e ad una rivalutazione completa ai intervalli di 3 anni. Per verificare lo status del certificato sul sito [www.aqscert.org](http://www.aqscert.org), nella sezione "MY CERTIFICATE", si prega di inserire il nome dell'azienda e il numero del certificato.

DOC FQ-AQS-038

AQSCERT S.r.l. / Jans Vrijoni Street, Building 1, No 6, 1001, Tirana, Albania / [www.aqscert.org](http://www.aqscert.org) / [info@aqscert.org](mailto:info@aqscert.org)



FULL MEMBER OF EA, IAF  
 QUANTITARY OF MUTUAL  
 RECOGNITION AGREEMENTS



Approved by IT101/2015  
 No certificate CS 006 of 2015/2016



For Certification Body

*Girola Cenni*



# Strong corporate values and sustainable development commitments

## CSR COMMITMENTS

- Innovating in response to major economic and environmental changes
- Investing in women and men
- Bringing the Group together around a shared corporate culture and ethical standards

## ETHICS AND COMPLIANCE

- General Code of Business Conduct
- Corporate organization and international network
- Ethics Alert process
- TRACE member (Fight against corruption)

## QHSE POLICIES

- Corporate organization and international network
- Development of certifications, business lines certification
- QHSE KPIs: reactive and proactive indicators
- Quality of services: satisfaction survey and KPIs measured in the TMS



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## FINANCIAL SITE

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## MANAGEMENT

[roberto.nardella@ooforwarding.com](mailto:roberto.nardella@ooforwarding.com)

## CUSTOMER

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## ACCOUNTING

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## LOGISTIC

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## OPERATION

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## SALE

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